

Job title	Logistics Manager (USA)	Reporting to	Director of Operations (USA)	
Location	CASCO Pet (CASCO America LLC) Ontario, California	Position type	Full-time 7 - 3.30	

The Company

CASCO Pet is a global business specialising in pet and aquatic shop fitting and revolutionary veterinary clinical housing with manufacturing and sales operations around the world. Established in 1997, our Head Office is based in the UK with offices across Europe, the USA and Australia. Our global reach coupled with local teams, gives us unrivalled pet retail experience and knowledge, which allows us to fuse the latest, greatest, and most exciting display technologies into, balanced and cutting-edge habitats for a whole range of animals. As a B2B full line manufacturer of specialist fixtures and fittings for the pet retail and veterinary industries, we provide stores with dynamic 'retail theatre' through the provision of beautiful, innovative habitats for live animals and fish alongside our ground-breaking veterinary clinical housing range. Trusted by loyal clients across the globe, our products and services are tailor made for any business's animal habitat requirement and we have truly earned the reputation of leading Global Pet Retail Experts. We are proud of our reputation for innovative and flexible designs which place us as the market leader in the pet and veterinary industry and our sales ambition is matched by the highest commitment to customer service.

Job Description

Our business is looking for a talented and qualified Logistics Manager to join our team. In this position, you will be responsible for all supply chain management duties including selecting carriers, researching shipping methods, assessing budgets, and organizing storage. The successful candidate must demonstrate strong attention to detail in order to oversee daily operations and department employees. In addition to having excellent organizational skills, you should also possess in-depth knowledge of logistics and inventory systems.

Key accountabilities - main areas of responsibility

General Duties		
-	Select carriers and negotiate contracts and rates.	
•	Plan and monitor inbound and outgoing deliveries, including international shipments	
•	Supervise all logistics activities including daily UPS/Fed-Ex shipments.	50%
•	Manage all shipping department activities including coaching and mentoring employees.	30%
•	Organize warehouse, label goods, plot routes, and process shipments.	
•	Respond to any issues or complaints, regarding delays, lost shipments and freight damage.	
•	Research ideal shipping techniques, routing, and carriers.	
•	Work with other departments to incorporate logistics with company procedures and operations.	
•	Evaluate budgets and expenditures.	
•	Update and evaluate metrics to assess performance and implement enhancements.	
Go	pods In	



			casco pet	
		Pet Re	etail Experts	
•	Receive in (unload) all goods delivered to the company		25%	
•	Carry out inspection of goods received – checking for damage, quantities, quality of items received			

- Check goods against supplier's packing lists and internal purchase order for accuracy Notify Production & Distribution Supervisor and Purchasing team of any damaged goods received,
- place it in the quarantine section and complete appropriate paperwork
- Ensure all stock movements are accurately recorded
- Coordination of stock returned
- Ensure all paperwork is taken to accounts daily

Good Out

Accurately pick stock items in accordance with the outgoing paperwork ensuring conformance to the customer's requirements

25%

- Notify Helpdesk Team of any short shipments/short picks
- Pack and label all outstanding deliveries to ensure goods arrive undamaged
- Highlight potential stock shortage by being aware of production and service requirements
- Load ups/carrier shipments and ensure all paperwork is correct

Contacts - External	Contacts - Internal		
IntercompanyTransport Companies	 Director of Operations (USA) Production Supervisor Project Manager Customer Service Manager & Helpdesk Finance Purchasing & Inventory 		

Qualifications/Experience/Skill Set

- Educated to bachelor's degree or equivalent experience.
- Previous experience/background in a Logistic operations role, preferred
- Capability to work in a high intensity, fast-paced environment, dynamic global environment
- Commercial awareness
- A positive and determined attitude, with a high level of confidentiality
- Strong communication skills, both verbal and written
- Exceptional time management, anticipation and prioritization skills
- **Excellent organizational skills**
- Ability to be a self-starter with drive, initiative, and creativity
- Curious in nature and always looking to question, learn and look for better ways to do things
- Ability to deal with customers issues in a polite and courteous manner
- Ability to work under pressure to strict timelines
- Additional languages would be an advantage due to the diverse markets in which CASCO operates

Benefits / Incentives

- 10 days holiday per annum plus bank holidays.
- Company bonus subject to the business achieving annual target.
- On-site parking.